NEWS RELEASE

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BASTROP   BLANCO   BURNET   CALDWELL   FAYETTE   HAYS   LEE   LLANO   TRAVIS   WILLIAMSON

AUSTIN, TEXAS – The Capital Area Council of Governments (CAPCOG) is upgrading the regional notification system that powers WarnCentralTexas.org to bring residents emergency and public safety warnings they need to protect their families, properties and selves. As part of the upgrade, CAPCOG recommends that previously self-registered participants update their notification information by using the link inside an email sent through the new Everbridge system.

Current self-registered participants should have received an email from Warn Central Texas using either a noreply@everbridge.net, noreply@everbridge.com or noreply@everbridgemail.com email address. Following the link inside the email will give them access to a user account portal that lets them update multiple voice and text phone numbers as well as email addresses and physical addresses. They can also opt-in to receive particular national weather alerts, such as severe thunderstorm warnings, tornado warnings, and flashflood warnings. After updating their notification information, the portal grants them access to make future updates and read active notifications in their area sent by their local governments.

WarnCentralTexas.org is a free public service provided by CAPCOG in conjunction with the region's cities and counties for individuals living, working or visiting Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Lee, Llano, Travis, and Williamson counties. Using this system, emergency responders can send hyper-local, targeted messages to people in specific neighborhoods or streets. Local governments communicate primarily in English, and make every effort where possible to also send critical alerts in Spanish. The notification information is strictly used by local governments to send emergency warnings and opted-in messages.

If a resident receives multiple emails from the system requesting they update their information, it is extremely important they do so using the link in the email. Updating their information will ensure its accuracy letting them continue to receive emergency warnings for their current address and preventing them from receiving the same notification multiple times.

Residents who haven't registered to receive emergency warnings at WarnCentralTexas.org should do so. It is important to note newer cellphone models receive federal notifications, such as Amber Alerts. WarnCentralTexas.org is a separate system and a critical tool for local first responders to reach the affected public during an emergency. All jurisdictions in the ten-county region can use the system to share critical emergency information events, such as:

- Evacuations from floods and wildfires
- Shelter-in-place information during law enforcement incidents
- Public health and medical emergency messages

About the regional notification system: CAPCOG uses a regional notification system (RNS), WarnCentralTexas.org, as a crucial public-safety tool. The Web-based tool is used by Central Texas governments to alert the public to emergency and optional non-emergency situations. It's an effective tool for notifying a relatively large number of people in a short period of time. Its current vendor for the RNS is [Everbridge](). CAPCOG and Everbridge will not distribute any information provided by residents.

About CAPCOG: The Capital Area Council of Governments, governed by elected officials from the ten-county region it serves, has worked for more than 45 years as an advocate, planner and coordinator on important regional issues. Programs and services related to public safety and emergency response, environmental planning, economic and community development and the elderly are delivered at a regional level to leverage funding, maximize cooperation and eliminate duplication. CAPCOG serves Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Lee, Llano, Travis and Williamson counties.

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